TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman Lynn Greer, Director Sara Kyle, Director REC'D TN 99-00498

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460 James Robertson Parkway

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OFFICE OF THE DW

EXECUTIVE SEGRETARY

July 28, 1999

Mr. Charles L. Howorth BellSouth, Regulatory Vice President Suite 2104 333 Commerce Street Nashville, TN. 37201-3300

Dear Mr. Howorth:

Please respond to the following request regarding BST's tariff filing (Docket 99-00498) to introduce BellSouth Centrex Service / BellSouth Centrex ISDN Service by August 4, 1999:

- 1. Provide the total costs incurred by BST as a result of a Centrex subscriber terminating a term length plan. Please specify the type and amount of costs incurred and if the costs incurred by BST increase, decrease or remain the same throughout the term plan.
- 2. Under any termination scenario, will the proposed termination charges for Centrex customers subscribing to term plans recover an amount in excess of the costs identified in (1) above? If so, please discuss the rationale for recovering an amount in excess of the costs incurred.
- 3. What is the average loop length assumed in developing the cost of a station link?
- 4. Describe all instances that could cause the cancellation of a subscriber's service "at the instance of the Company." (See page 47.2, C2)

5. Quantify the amount of termination charges to be paid to Centrex customers by BST if their service is terminated "at the instance of the Company."

Contact Paul Greene at (615) 741-2904 \times 153 if you have questions regarding this request.

Sincerely,

David Waddell Executive Secretary

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C: Jim Gotto